ATTENDANCE	ABSENT
Irene Harris	Sheri Rioux
Hank Ottenhof	Ken Kopas
Jay Brough	Connie Fraser
Arnim & Sharon Donawa	
Andy Mitchell	
Ellen Allred	
Marcos Legreaux, General Manager	
Sarah Jane Davies, retiring Owners Liaison Officer	
Karina Bravo, new Owners Liaison Officer	
Oscar Lora – Chief Operating Officer	
ITEMS BROUGHT FORWARD FROM PREVIOUS MEETING	
Green space in Phase 1:	Action:
Work has begun and will likely be finished by the end of	In progress
October.	
Internet:	Action:
The recent problems we have been experiencing with the	Ongoing
internet was due, in part, to a problem within Altice, our	
internet provider.	
Also, internally, the IT department has replaced a couple of	
switches to improve service.	
Please contact IT (Eduardo) if you are still experiencing	
problems with your internet.	
RCL Amenities:	Action:
The Waterpark is nearer to completion. The water slides	In progress
have been installed and the landscaping continues. Next	
step will be the roads and pathways around the attraction.	
Then the playground equipment will be installed. The	
opening of the park will be possible around the end of	
December 2019 as long as work doesn't get delayed again.	
Solar Farm:	Action:
The solar farm is still on hold until a legal matter has been	To be advised.
resolved. No further word at this time.	
Castaway's Restaurant:	Action:
Response has been positive about the new look and new	Ongoing
menu, great chefs and bar staff.	
Recent dining experiences have been positive by those that	
attended the "Taste of the World" evening and we look	
forward to more such events.	

New Signs:	Action:
New signs advising dog owners that their animals MUST be	In progress
leashed when walking them AT ALL TIMES. Owners MUST	
also pick up their dog's waste and deposit it in garbage	
pails.	
Signs have been installed in most locations around the	
phases to encourage pet owners to comply with Casa Linda	
bylaws. Those who do not comply will face further action.	
Dead end street signage will be installed as soon as we	
receive them and maintenance can do the work.	
Road Resurfacing:	Action:
Asphalt surfacing will not be done yet as there is still much	In progress and to be advised.
construction in various locations in Phases 7-9. However,	
the current roads that are bad will be smoothed out to	
reduce the potholes etc. Once construction has been	
completed, the roads in question will be asphalted.	
Electronic Maintenance System:	Action:
Inputting your work orders is again available on the	In progress and to be advised.
computer. Once input, you will receive an email	
confirmation that it has been logged in.	
Once input, it is up to the maintenance dept. to schedule a	
time for your issue to be fixed. The committee has asked	PLEASE LET YOUR COMMITTEE KNOW IF YOU
that once the job has been completed that a second email	HAVE HAD ANY PROBLEMS INPUTTING YOUR
is sent to the owner to advise that the work has been	WORK ORDERS AND IF YOU RECEIVED YOUR
completed and the work order will now be closed. If an	CONFIRMATION VIA EMAIL.
owner is not at home when maintenance arrives to do the	
work, a card should be left by maintenance on the door	
advising the owner that maintenance was there and either	
completed the work OR will return at another pre-arranged	
time. Owner must call to reschedule in this case!	
Water Usage:	Action:
Although we have had some rain recently, we are still in a	Ongoing
drought. Please use your water responsibly!	
Oscar, Sarah and Marcos ask that if you see water flowing	
from any villas in the community, other than normal pool	
cleaning, to please let them know right away so they can	
investigate and correct the matter if necessary.	
OTHER NEWS	
Communication Issue:	Action:
It was brought before the committee regarding a resident	In progress
of Phase 7's concern regarding the \$100 monthly admin fee	
on their rental villa.	

She would like a written reply regarding this matter. Oscar	
Lora has taken responsibility for handling this request.	
A new shuttle bus stop in Cabarete is at Pomodoro Restaurant (no longer Scotia Bank).	Announcement
VIP Club Bali Loungers are available for use by owners free of charge at Pomodoro Restaurant on Cabarete beach and at Eddy Flynn's #140 on Sosua beach. Paddle Boards are also available at Eddy Flynn's. Please have your Casa Linda Owners ID card with you to show you are an owner and get the loungers and paddle boards for free. Note: Paddle Boards not available at Pomodoro.	
Ceiling fans have been approved for the exterior patio of Castaways (west side) and will be installed as soon as they have been received.	Action: In progress
Concern about the lack of street lighting in Phase 9 has been tabled and RCL will investigate the issue.	Action: In progress
RCL is negotiating with several banks to have an ATM machine placed somewhere on the premises.	Action: In progress
Damaged door handle on the shuttle bus – the part was ordered and should be replaced as soon as maintenance receives it.	Action: In progress
Concerns about the need for a retaining wall to be placed opposite the newly built villas in Phase 7 near the water fall. Photos have been provided and RCL will investigate the matter.	Action: In progress
Regarding the issue about the pile of discarded tires on El Choco road. RCL has spoken with the appropriate party involved and RCL has suggested they could recycle these tires into decorative planters. Two committee members offered their help in painting the planters.	Action: In progress
Owners Group Committee Meetings: These meetings are closed meetings and there is a Mission Statement on the Owners Portal and the Facebook page, explaining the purpose of the group and what we do. All the members of the committee volunteered to represent their phases where they live and do this for better communication between RCL and the owners. It was also discussed that RCL needs to have another "OPEN" general meeting for "ALL" owners to attend and be able to air their concerns, whatever they may be. This should take place in February each year.	Announcement

Security: Some concern was expressed by a few owners that the security guards have not been as diligent as previous about getting noisy renters to be quiet after 10:00 pm. We asked Oscar if he would please speak with the head of security to make sure that the guards know they have to keep on top of this problem and resolve it quickly.	Action: In progress
 New Staff and Reorganization changes: Sarah Jane Davies has been promoted to Guest Advisor/Guest Experience Manager. Karina Bravo has been installed as our new Owners Liaison effective immediately. Jelson Peralta has been promoted to Front Desk Manager. Eliezer Velez (Eli) has been hired as our new Entertainment Manager who will be responsible for implementing daily and nightly entertainment activities ongoing. 	Announcement

Meeting adjourned.

Next closed meeting is scheduled for November 14, 2019. Same location and time.

Please remember to send any issues you have with your property to <u>rclvillaowners@gmail.com</u>. This email address is monitored and requests are addressed at each meeting.