



RCL OWNERS COMMITTEE MEETING MINUTES

October 03, 2019

10:00 AM

Welcome Centre Conference Room, Phases 7-9

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| <p><i>New Signs:</i><br/>New signs advising dog owners that their animals <b>MUST</b> be leashed when walking them <b>AT ALL TIMES</b>. Owners <b>MUST</b> also pick up their dog's waste and deposit it in garbage pails.<br/>Signs have been installed in most locations around the phases to encourage pet owners to comply with Casa Linda bylaws. Those who do not comply will face further action.<br/><br/>Dead end street signage will be installed as soon as we receive them and maintenance can do the work.</p>   | <p><i>Action:</i><br/>In progress</p>  |
| <p><i>Road Resurfacing:</i><br/>Asphalt surfacing will not be done yet as there is still much construction in various locations in Phases 7-9. However, the current roads that are bad will be smoothed out to reduce the potholes etc. Once construction has been completed, the roads in question will be asphalted.</p>  | <p><i>Action:</i><br/>In progress and to be advised.</p>   |
| <p><i>Electronic Maintenance System:</i><br/>Inputting your work orders is again available on the computer. Once input, you will receive an email confirmation that it has been logged in.<br/>Once input, it is up to the maintenance dept. to schedule a time for your issue to be fixed. The committee has asked that once the job has been completed that a second email is sent to the owner to advise that the work has been completed and the work order will now be closed. If an owner is not at home when maintenance arrives to do the work, a card should be left by maintenance on the door advising the owner that maintenance was there and either completed the work OR will return at another pre-arranged time. Owner must call to reschedule in this case!</p> | <p><i>Action:</i><br/>In progress and to be advised.<br/><br/><b>PLEASE LET YOUR COMMITTEE KNOW IF YOU HAVE HAD ANY PROBLEMS INPUTTING YOUR WORK ORDERS AND IF YOU RECEIVED YOUR CONFIRMATION VIA EMAIL.</b></p> |
| <p><i>Water Usage:</i><br/>Although we have had some rain recently, we are still in a drought. <b>Please use your water responsibly!</b><br/><br/><b>Oscar, Sarah and Marcos ask that if you see water flowing from any villas in the community, other than normal pool cleaning, to please let them know right away so they can investigate and correct the matter if necessary.</b></p>   | <p><i>Action:</i><br/>Ongoing</p>  |
| <p><b>OTHER NEWS</b></p>  |  |
| <p><i>Communication Issue:</i><br/>It was brought before the committee regarding a resident of Phase 7's concern regarding the \$100 monthly admin fee on their rental villa.</p>   | <p><i>Action:</i><br/>In progress</p>  |

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| <p>She would like a written reply regarding this matter. Oscar Lora has taken responsibility for handling this request.</p>  |                                       |
| <p>A new shuttle bus stop in Cabarete is at Pomodoro Restaurant (<b>no longer Scotia Bank</b>).</p> <p><b>VIP Club Bali Loungers</b> are available for use by owners free of charge at Pomodoro Restaurant on Cabarete beach and at Eddy Flynn’s #140 on Sosua beach. Paddle Boards are also available at Eddy Flynn’s.</p> <p>Please have your Casa Linda Owners ID card with you to show you are an owner and get the loungers and paddle boards for free. <b>Note: Paddle Boards not available at Pomodoro.</b></p>   | <p><i>Announcement</i></p>            |
| <p>Ceiling fans have been approved for the exterior patio of Castaways (west side) and will be installed as soon as they have been received.</p>   | <p><i>Action:</i><br/>In progress</p> |
| <p>Concern about the lack of street lighting in Phase 9 has been tabled and RCL will investigate the issue.</p>  | <p><i>Action:</i><br/>In progress</p> |
| <p>RCL is negotiating with several banks to have an ATM machine placed somewhere on the premises.</p>  | <p><i>Action:</i><br/>In progress</p> |
| <p>Damaged door handle on the shuttle bus – the part was ordered and should be replaced as soon as maintenance receives it.</p>  | <p><i>Action:</i><br/>In progress</p> |
| <p>Concerns about the need for a retaining wall to be placed opposite the newly built villas in Phase 7 near the water fall. Photos have been provided and RCL will investigate the matter.</p>  | <p><i>Action:</i><br/>In progress</p> |
| <p>Regarding the issue about the pile of discarded tires on El Choco road. RCL has spoken with the appropriate party involved and RCL has suggested they could recycle these tires into decorative planters. Two committee members offered their help in painting the planters.</p>  | <p><i>Action:</i><br/>In progress</p> |
| <p><i>Owners Group Committee Meetings:</i><br/>These meetings are <b>closed</b> meetings and there is a Mission Statement on the Owners Portal and the Facebook page, explaining the purpose of the group and what we do. All the members of the committee <b>volunteered</b> to represent their phases where they live and do this for better communication between RCL and the owners.<br/>It was also discussed that RCL needs to have another “OPEN” general meeting for “ALL” owners to attend and be able to air their concerns, whatever they may be. This should take place in February each year.</p> | <p><i>Announcement</i></p>            |

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| <p><i>Security:</i><br/>Some concern was expressed by a few owners that the security guards have not been as diligent as previous about getting noisy renters to be quiet after 10:00 pm. We asked Oscar if he would please speak with the head of security to make sure that the guards know they have to keep on top of this problem and resolve it quickly.</p>   | <p><i>Action:</i><br/>In progress</p> |
| <p><i>New Staff and Reorganization changes:</i><br/><b>Sarah Jane Davies</b> has been promoted to Guest Advisor/Guest Experience Manager.<br/><b>Karina Bravo</b> has been installed as our new Owners Liaison effective immediately.<br/><b>Jelson Peralta</b> has been promoted to Front Desk Manager.<br/><b>Eliezer Velez (Eli)</b> has been hired as our new Entertainment Manager who will be responsible for implementing daily and nightly entertainment activities ongoing.</p> | <p><i>Announcement</i></p>            |

Meeting adjourned.

**Next closed meeting is scheduled for November 14, 2019. Same location and time.**

Please remember to send any issues you have with your property to [rclvillaowners@gmail.com](mailto:rclvillaowners@gmail.com). This email address is monitored and requests are addressed at each meeting.