#### RCL OWNERS COMMITTEE MEETING MINUTES

## January 09, 2020 10:00 AM

## Welcome Centre Conference Room, Phases 7-9

**OWNERS COMMITTEE** Hank Ottenhoff Marcos Legreaux - General Manager Jay Brough Karina Bravo - Owners Liaison Gwen Flipsen – Admin Ken Kopas Arnim & Sharon Donawa Sarah Jane Davies - Admin Connie Fraser Eduardo – IT Manager Irene Harris (Secretary) Ellen Allred Sheri Rioux Absent: Andy Mitchell

#### ITEMS BROUGHT FORWARD FROM PREVIOUS MEETING

Water Park Status:

Marcos has been informed that ALL construction will be completed as soon as possible. TBA.

Speed bumps on El Choco Road and Phase 6:

To be advised. Inspector from the town will be inspecting the area in question, today (Jan 09/2020).

Street Lighting in Phase 9:

Has been resolved!

On-site ATM Machine:

Still under negotiation. Scotiabank wants stats before proceeding.

## **REVIEWED OWNERS QUESTIONS AND SUGGESTIONS**

Can unpaved streets at least be smoothed out and gravel added to fill potholes? Still to be advised by administration.

Continuing problem with noise levels from Castaways...

Less noise has been detected from the restaurant.

Security concerns in phases one and two:

Is better than it was but is inconsistent. Marcos to speak with Security chief about this. TBA.

Internet Issues:

Pertaining to phase 6 – Another UPS would be needed to improve this problem. It would require Casa Linda to buy a separate UPS and they are unwilling to spend additional money on this as there is a large UPS in place with the Solar Plant. However, until the litigation is resolved and the Solar Plant is running, this UPS cannot help IT solve the matter.

PLEASE NOTE: On Feb 03, 2020, new servers will be installed by IT. This will result in our internet being unavailable for at least half the day.

Loose dogs:

Karina has told us that several of the owners who do not leash their dogs and/or let them run loose in their neighborhoods have been advised to respect the rules and keep their pets under control. If they refuse to comply, they may face other action by RCL.

No Security cameras in Phase 7.

This issue is under review at the present time. Approval for cameras is needed and Eduardo will let

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## us know when he receives it.

Annual General Owners Meeting:

We are waiting to hear from the Administration if there will be one in February this year. You will be advised.

Fumigation in the ravine and walking trail.

Marcos is looking into this and will let us know by next meeting. To date, he has had staff adding chlorine tablets to the standing water to prevent mosquitoes breeding uncontrollably.

Stairway at the south end of the walking trail.

This stairway is becoming in need of repair and a better system should be created. ATV's and dune buggies should NOT be used on this trail. We will be advised at our next meeting what can be done about this problem.

Green space in Phase 1:

A suggestion was made that patio slabs or hard surface should be placed under the legs of the benches to prevent them from sinking into the soil when sat upon. TBA.

Marcos has informed us regarding several items discussed as of this meeting.

- Noisy radios that the guards use. More headsets and hands-free equipment will be purchased for them to use. Instruction briefings are done before each shiftchange regarding noise and to moderate their voices especially during the night. Also to be more proactive about noise occurrences before the owners have to call to complain about them.
- 2. The guards have also been asked to report any property damage that they see right away.
- 3. Housekeeping and the maids have also been briefed to report any damages they encounter in the villas.

Meeting adjourned.

Next closed meeting is scheduled for February 06, 2020. Same location and time.

Please remember to send any issues or questions you have with your property to <a href="mailto:rclvillaowners@gmail.com">rclvillaowners@gmail.com</a>. This email address is monitored and requests are tabled at each meeting.