

RCL OWNERS COMMITTEE MEETING MINUTES

Thursday February 06, 2020

10:00 AM

Welcome Centre Conference Room, Phases 7-9

OWNERS COMMITTEE	
Hank Ottenhoff Jay Brough Ken Kopas Arnim & Sharon Donawa Irene Harris (Secretary) Andy Mitchell <i>Absent:</i> Connie Fraser and Sheri Rioux	Marcos Legreaux – General Manager Karina Bravo – Owners Liaison Gwen Flipsen – Admin Eduardo – IT <i>guest</i> Eric Sandmael – CEO <i>guest</i> Eric Moe – CFO <i>guest</i>
ITEMS BROUGHT FORWARD FROM PREVIOUS MEETING	
<i>Water Park Status:</i> Due to continued construction difficulties the opening of the entire park has been delayed but one phase of the park is slated to open by Easter 2020. Parking for visitors will be near the tennis courts and along the street by the Splash gate entrance. There will also be parking available across the road in the new development area which is owned by RCL.	
<i>Speed bumps on El Choco Road and Phase 6:</i> Plans are in place to install a speed bump area in phase 6 soon. Speed bumps for El Choco road are still in negotiations due to bureaucratic red tape.	
<i>Street Lighting:</i> Marcos has informed us that lighting has improved in the areas of concern in phases 7-9, light bulbs replaced.	
<i>General Owners Meeting</i> - will not be able to be scheduled until the beginning of April 2020. A date will be provided once it has been scheduled.	
<i>On-site ATM Machine:</i> Negotiations are still on-going with Scotiabank until further notice. They are very interested in moving their ATM from Super Pola to our mini-market. TBA.	
REVIEWED OWNERS QUESTIONS AND SUGGESTIONS	
<i>Can unpaved streets at least be smoothed out and gravel added to fill potholes?</i> Plans are under way to put gravel roads in the new development area across from phases 7-9. They will add gravel to the sections of roads already existing in 7-9 to improve those areas as well.	
<i>Cyber Security:</i> A new employee who will be looking into the cyber security angle has been employed to ensure that our computer information is kept secure. We will keep you informed on this matter as we know more.	
<i>Security concerns:</i> Marcos has indicated that there has been no reduction in the number of security guards employed. There still 63 guards employed by RCL at this time.	
<i>Internet Issues:</i> The new server installation has been postponed till a later date. TBA. Eduardo has also told us that ALL houses will have Fiber Optic cable direct to your homes to improve internet usage in the near future. You will also be able to have your own IP address if you wish but there is a separate charge for this feature. TBA. If you need to speak with someone in English, please call Eduardo directly at 849-865-7494. He is the only one who speaks fluent English.	

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Over-crowded Shuttle Buses:

If a shuttle bus is full, arrangements can be made to get a second shuttle bus running to pick up the extra passengers. Please contact JORGE (driver): 849-851-4413, Marcos: 829-679-6916 or Karina: 809-708-6066. They will arrange a second bus to assist them.

For guests in rental villas, they will be informed at check in to Dial "0" from their intercom...front desk staff or Main Door Security will be able to contact Jorge, Marcos or Karina to coordinate a second bus.

Loose dogs:

Although a lot of pet owners have complied with the "Stoop and Scoop" issue, there are still pet owners who refuse to leash their dogs when walking them and others who let their dogs run loose out at night. **If you are a pet owner who has been warned about failing to abide by the RCL bylaws, you run the risk of further action!**

Is there a set of property standards that each owner needs to adhere to?

More on this at next closed meeting in March.

Fumigation schedule: We have asked that the information be provided to everyone via email or Facebook/Owners Portal and/or having a notice placed on a bulletin board in the Welcome Centre to let everyone know the schedule.

Fumigation chemicals do get changed to other formulations periodically to prevent the insects from becoming resistant to them. This year has been worse for mosquitoes than previous years, probably due to having more rainfall this fall and winter.

Construction work and noise on Sundays and in the evenings: RCL does not allow construction work to continue on the exterior of houses during these times **unless** they have written approval from RCL. You can ask the contractor to see if he has approval and if he does not, they do not have any right to disturb your peace. You can report them to security.

Stairway at the south end of the walking trail:

No new information at this time. TBA

Security Cameras:

Plans are in place to ensure that there is adequate monitoring of the perimeter areas of RCL.

Employees driving too fast through RCL:

This was brought to Marcos's attention and he will address the situation.

Meeting adjourned.

Next closed meeting is scheduled for Thursday, March 05, 2020. Same location and time.

Please remember to send any issues or questions you have with your property to rcvillaowners@gmail.com. This email address is monitored and requests are tabled at each meeting.