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Hello!

Thanks for reading.

In this newsletter we want to share the following information with you:

- Electricity Costs and Subdivision Fees Update
- Amenities Changes
- Owner Events
- Reminders

Electricity Costs and Subdivision Fees Changes

Electricity:

Since January 1st, 2022, our main supplier of electricity, Edenorte, has increased electricity prices by 29.6%. As you can see from the financial reports below, RCL has experienced a loss during the latter months of 2021 and the first quarter of 2022 - in both electricity and subdivision fees. Unfortunately, this means we must increase rates to cover these greater costs.

[Homeowner Statement 2022 Q1](#)

[Homeowner Statement 2021 Q4](#)

As many of you may know, Edenorte has periods where it cuts the power supply to subscribers. During these outages, Casa Linda utilizes our onsite generators which provide

Casa Linda houses **always have power.**

The operating costs associated with the generators have also increased significantly in the last year, primarily as a result of the increase in diesel prices (+22%), but also because of increase in the amount of time the generators are running (Edenorte cuts electricity service much more often). The cost to run the generators has more than tripled since last year. As a measure to keep this cost as low as possible, Casa Linda will invest in a fuel saving system for the generators. It is planned for a July install and will reduce the cost of running the large gen sets.

ELECTRICITY RATE INCREASE AMOUNT: Based on this information, we have increased the rates for electricity by 30% from May 1, 2022. The new rate per kilowatt/hour will be DOP 17.24. Edenorte has further informed us that there will be additional increases in the rates of electricity every other month, and we will have to charge this increase accordingly.

SUBDIVISION FEES:

Costs within the development have increased by 16% in the last 12 months. This is mainly due to increased labor cost (7%) and other operating costs such as security (23%), electricity (30%), and transportation, materials, fuel (32%). Based on the increase in cost, we will increased subdivision fees by 15% from May 1, 2022.



Owner Events...

After being challenged by Covid-19 social restrictions, we are happy to bring back our homeowner monthly events. This fall, look for shopping trips, parties, exercise classes and more.

We would also like to hear from you **if you could please fill out this short survey** and let us know which events you would like to see in the community, that will help us provide the best service.

[CLICK HERE TO FILL OUT SURVEY](#)

A few months ago RCL opted to outsource the waterpark and restaurant(s). Today, we understand that our owners appreciated the simplicity of our amenities and the hands on approach that comes with internal staffing and management. With that in mind, RCL has decided to regain Castaways and Waterworks operations. As of April 1st, owners can enjoy their old clubhouse faves and poolside cocktails along with some new concepts that are coming with a new menu.



Homeowners and their families have free admission to Waterworks.

Mini-Market...

We understand that having the mini-market closed temporarily is an inconvenience. It has been a struggle to find operators who can provide the type of service we expect at Casa Linda. Currently, we are determining the best path forward for the market. It will re-open as soon as we find a reputable company to operate it - one with access to well priced products that make sense in a Casa Linda store.



No Beach, No Problem...

RCL has recently acquired Front Loop Restaurant on Cabarete Beach. Our Beach Club is now open there (instead of Pomodoro restaurant). **At Front Loop owners can enjoy a VIP area complete with free luxury, beachfront sunbeds, owner discounts, and lots of fun!** If you're not a beach lover you can always hit the

staff at Front Loop. If you don't have a card, please [contact Karina](#).

[CLICK HERE FOR LOCATION ON MAPS](#)

Shuttle Bus Map...

The shuttle bus map route has been updated please find it in the link below.

[Shuttle Bus Map](#)



Just a Reminder...

For propane and water refill Casa Linda outsourced a company that can assist in this matter. Just call or message and they will deliver to your door.

DGN On Site Solutions
Gabino Contreras
info@dgnpropertysolutions.com
849.859.5150
www.dgnpropertysolutions.com

*Trash collection for regular waste pick up is from Monday-Saturday. Please keep in mind that some wastes are not included in the daily trash collection, so pick-up must be arranged at an extra cost.

Direct Phone Numbers and Whatsapp:

For emergencies we have maintenance personnel on stand-by every day until 11 pm.

- **Head of Security** Donald Brito
security@casalindacity.com 849-859-5152
- **Security gate** 849-859-5154
- **Internet and Cable TV** installation or reports please contact
jelson@casalindacity.com
- **Reception**, 849-859-5151, 809-571-1190
- **Castaways Restaurant**: 829-679-8389
- **Operations Manager Karina Bravo**: 809-708-6066



Casa Linda Communities, El Choco Road, Cabarete, Puerto Plata, 57000, Dominican Republic, 1-844-872-8686

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